

Exhibits 8 & 9

Agreements

For 9-1-1 Emergency Communications

This agreement is made between the Coles County Enhanced 9-1-1 System, hereinafter referred to as "Coles County 9-1-1" and the agency listed below, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

- CALL HANDLING (Exhibit 8)

Coles County 9-1-1, upon receiving a call for emergency services in your jurisdiction, shall dispatch the call in the following manner:

Primary: 156.090

Secondary: 235-4911

- AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Emergency response dispatches will first be made to a unit or units from the jurisdiction agency. If no jurisdictional agency unit(s) is immediately available, or if additional units are requested or required, then mutual aid response will be provided by adjoining agency units, without regard to normal jurisdictional boundaries.

- a) Each PSAP management shall insure that the disposition of each 9-1-1 emergency call is handled according to the agreements it has negotiated with its participants.
- b) In instances where a selected agency refuses a 9-1-1 request on the basis that a request is outside its jurisdictional boundaries, the telecommunicator shall make every effort to redetermine the appropriate responding agency and complete the disposition of the call.
- c) As provided in the Act, once the PSAP dispatched a unit in response to a 9-1-1 request for emergency services and subsequently it is determined that the address is outside of the unit's jurisdiction, the unit shall render aid without regard to jurisdictional boundaries until relieved.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

Coles County 9-1-1 agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records and service will be the responsibility of the Coles County Emergency Telephone System Board (ETSB).

Any agreements or changes in agreements and operating policies must be approved by the Coles County ETSB and the undersigned participating agency.

Coles County E9-1-1

BY

Christy Johns
Christy Johns

TITLE E9-1-1 Director

DATE 10/25/02

Mercy Regional Emergency Health Services

BY

Laura Shien

TITLE Lead Paramedic

DATE 10/25/02

AGREEMENTS

The following "Call Handling and Aid Outside Normal Jurisdictional Boundaries" agreements have been signed by all of the agencies that will be included in the Coles County E9-1-1 system. These agencies include:

Lake Land College Department of Public Safety
Charleston Police, Fire, ESDA, and Ambulance Service
Mattoon Police, Fire, ESDA, and Ambulance Service
Mitchell-Jerdan Ambulance Service
Mercy Regional Emergency Health Services
Coles County ESDA, and Sheriff's Department
Oakland Police, and Ambulance Service
Arcola Ambulance Service (Arcola)
Shrader Ambulance Service (Arcola)
Coles County Coroner
Coles County Airport Fire Department
Eastern Illinois University Police Department
Amtrak Police Department
Illinois State Police Department
Lincoln Fire Protection District
Humboldt Fire Protection District
Seven Hickory - Morgan Fire Protection District
Oakland Fire Protection District
Ashmore Fire Protection District
Hutton Fire Protection District
Arthur Fire Protection District
Hindsboro Fire Protection District
Cooks Mills Fire Protection District
Wabash Fire Protection District
Douglas, Clark, Edgar, Cumberland, Moultrie, and Shelby County Sheriffs
Clark County Ambulance service - Westfield Branch
Neoga Fire Protection District
Westfield Fire Protection District
Arcola Fire Protection District
Toledo Fire Protection District
Kansas Fire Protection District
Sullivan Fire Protection District
Windsor Area Ambulance
Neoga Ambulance
Toledo Ambulance
Clark-Casey Ambulance
Kansas Ambulance
Tuscola Arrow Ambulance Service